**Target Audience:** SHIP/MIPPA/SMP counselors

**Purpose:** This script is for SHIP/MIPPA/SMP counseling staff and volunteers to use in asking beneficiary questions on his/her race, ethnicity, language, and income/asset level broadly. The script explains to the beneficiary the importance and purpose of collecting this information and ensuring their confidentiality.

**SCRIPT:** We want to make sure that everyone our **name of site** speaks to get the best possible information and care. We’re going to ask you some broad demographic questions, so that we can ensure that everyone of every background gets the highest quality of information and services available to them. We’ll keep this information confidential.

We are also going to ask you about the language(s) that you speak and understand. If you prefer a language other than English, we will try to find someone to speak to you in your preferred language about your questions and concerns.

This information will be used by our funder, the U.S. Administration for Community Living (ACL), to understand the reach of the program and determine if there are any gaps in the services being provided. ACL is part of the U.S. Department of Health and Human Services. Your answers will remain confidential.

Are you willing to answer these questions? (If they say yes, then proceed. If they say no, thank them and continue the session without collecting the demographic data)