**Developing Aging Services Technology Programs webinar**

**Chatted responses**

**7.22.21**

**WHAT TECHNOLOGIES HAVE YOU USED TO CONNECT WITH OLDER ADULTS?**

* Email: 17
* Zoom: 26
* Facebook: 4
* Facebook Live: 5
* Facebook Messenger: 9
* Smart phone: 9
* Phone: 4
* Texting: 2
* WhatsApp:
* Computer:
* Snapchat:
* Microsoft Teams: 4
* FaceTime: 8
* I-pad/tablet: 2
* Websites
* Games
* Voicemail
* Webex
* Blue Jeans Uber Conference
* FreeConferenceCall.com

**WHAT TOPIC WOULD YOU JOIN FOR A LUNCH AND LEARN ONLINE?**

* Birds- identification
* Learning another language!
* Growing plants
* Oil Classes
* Online bingo
* Art classes
* Ancestry
* Book clubs
* Budgeting classes
* Cooking healthy for all in the family
* Demonstrations on how to use WhatsApp and similar apps
* How to pursue your purpose in retirement and not feel guilty

**WHY DO YOU THINK OLDER ADULTS STRUGGLE WITH TECHNOLOGY?**

* Change is hard/resistance to change: 3
* Privacy, not trusting internet
* Memory issues: 2
* Something they didn't grow up using: 4
* Vision and dexterity: 4
* Never was taught before!
* Overwhelming/fear: 4
* Don't use frequently enough
* Can't find [good] classes close to them/support: 5
* Things don’t always work how they expect
* Never learned to read!
* Limited broadband access: 3
* Limited income/cost: 3
* Difficult to speak to someone, most vendors say to go to our website.
* It's like learning a new language

**WHAT STRATEGIES ARE YOU USING TO IMPLEMENT TECHNOLOGY PROGRAMS?**

We have an iPad loaner program. Each iPad is downloaded the app Easy Tablet Help for Seniors. It is a safe place for seniors to practice the tactile skills needed to utilize a tablet/smart phone touchscreen. I also always give them pens with a rubber tip (promotional item) to make it easier for them as they often have less touch sensitivity in fingertips.

Virtual exercise programs

Medicare 101 class videos on our website

Teleconference, zoom, now going to hybrid live/other

Offering free technology including tablets and internet service. Recording informational videos.

Zoom classes on art and physical fitness.

Volunteers offer assistance with how to use devices seniors bring in.

I engaged residents here using zoom with laptop in community room: Modeling the use of it. Senior Planet Morning Stretch - I'm using that as an experiential tech education.

I teach clients the basic of zoom and I have printed a quick how to use zoom guide that I came across in one of the resources previously shared by Karen!

We are are inviting organizations to showcase their programs and services which utilize technology. ie. public library, local university and health care system.

A senior center in Honolulu partners with the state university to bring in college students to teach their members how to use their personal tech devices.