



MIPPA Performance Measures

March 6, 2019



MIPPA Performance Measures

PM1: Overall MIPPA Contacts

Percentage of total beneficiary contact forms per Medicare beneficiaries under 150% FPL in the State

PM2: Overall Persons Reached through Outreach

Total number of people reached as reported on group outreach and education forms

PM3: MIPPA Target Populations

Total number of beneficiary contact forms by target beneficiary groups (Under 65, Rural, Native American, English as a Secondary Language)

PM4: Contacts with Applications Submitted

Percentage of forms with applications submitted compared to overall MIPPA contacts reported in PM1

Criteria for ALL MIPPA Performance Measures

MIPPA Reports

When a MIPPA Report is executed, it will count metrics captured on contact, outreach, and team member records that meet both the initial **and** secondary criteria below

Initial Criteria:

MIPPA **must** be selected on the team member form of the user in the Session Conducted by field on the Contact or Outreach Forms

Program SMP
 SHIP
 MIPPA


OR

Program SMP
 SHIP
 MIPPA

AND

Secondary Criteria:

The contact or outreach forms **must** contain a MIPPA "Yes."

MIPPA Yes No 

Note: Activity forms do not contain MIPPA Yes/No selectors. Therefore, Activity forms will be aggregated in reports based only on the Program Status on the Team Member profile

**PM1: Overall MIPPA
Contacts**

Percentage of total beneficiary contact forms per Medicare beneficiaries under 150% FPL in the State

MIPPA Performance Measure 1 Overview

Beneficiary Contact forms with at least one of the subtopic options (listed in chart below) selected from:

- Part D Low Income Subsidy (LIS/Extra Help) Topics Discussed; **OR**
- Medicaid Topics Discussed; **OR**
- Preventive Services selected from the Additional Topic Details

NOTE: The contact form may have multiple Topics Discussed selected, but will only count for one contact.

At Least One of the Following Topics Discussed Options Must be Selected

<u>Part D Low Income Subsidy (LIS/Extra Help)</u>	<u>Medicaid</u>	<u>Additional Topic Details</u>
Application Assistance Application Submission Benefit Explanation Eligibility/Screening LI NET/BAE	Application Submission Benefit Explanation Buy-in Coordination Eligibility/Screening Medicaid Application Assistance MSP Application Assistance Recertification	Preventive Services

OR

OR

Denominator Data Source: Low-income: LIS beneficiary population (CMS data)

PM2: Overall Persons Reached through Outreach

Total number of people reached as reported on group outreach and education forms

MIPPA Performance Measure 2 Overview

Group Outreach forms with the following criteria:

- At least one Target Beneficiary Group options on the chart below selected; **AND**
- At least one Topics Discussed options on the chart below selected

Target Beneficiary Group Options

Low Income
Rural

AND

Topics Discussed Options

Extra Help/LIS
Medicaid
MSP
Preventive Services

PM3: MIPPA Target Populations

Total number of beneficiary contact forms by target beneficiary groups (Under 65, Rural, Native American, English as a Secondary Language)

MIPPA Performance Measure 3 Overview

Beneficiary contact forms with the following criteria:

- One of the Target Beneficiary Groups: Beneficiaries Under 65, Rural Beneficiaries, Native American Beneficiaries, or Beneficiaries with English as Secondary Language
AND
- At least one Topics Discussed options listed in the chart below selected

At Least One of the Following Topics Discussed Options Must be Selected


<u>Part D Low Income Subsidy (LIS/Extra Help)</u>	<u>Medicaid</u>	<u>Additional Topic Details</u>
Application Assistance Application Submission Benefit Explanation Eligibility/Screening LI NET/BAE	OR	Preventive Services
	Application Submission Benefit Explanation Buy-in Coordination Eligibility/Screening Medicaid Application Assistance MSP Application Assistance Recertification	OR

PM3: MIPPA Target Populations – Beneficiaries Under 65

- Includes contacts with anyone who is under 65 and:
 - Receiving or applying for Medicare and Social Security benefits due to disability

64 or Younger	▼
64 or Younger	
65-74	
75-84	
85 or Older	
Not Collected	

To count toward PM 3
requires selection of both
fields 64 or Younger and Yes

Receiving or Applying for Social Security Disability or Medicare Disability Yes No 

PM3: MIPPA Target Populations – Rural Beneficiaries

- Contacts with beneficiaries whose zip code is located in county classified in a nonmetropolitan category
 - Centers for Disease Control National Center for Health Statistics (NCHS) Urban-Rural Classification Scheme
 - 6 levels (slices) previously used: large central metro, large fringe metro, medium metro, small metro, micropolitan, noncore (aka outside)
 - 2 of 6 = Rural
 - Micropolitan (MIC): 10,000 – 49,000
 - Outside (OUT): noncore
- Same rural definition as SHIP PM4

PM3: MIPPA Target Populations – Native American Beneficiaries

- Includes contacts with anyone who selects one of the following:
 - American Indian or Alaskan Native, or
 - Native Hawaiian or Other Pacific Islander

Beneficiary Race

- American Indian or Alaskan Native
- Asian
- Black or African American
- Hispanic or Latino
- Native Hawaiian or Other Pacific Islander
- White
- Not Collected



PM3: MIPPA Target Populations – Beneficiaries with English as a Secondary Language

- A client should be considered a Beneficiary with English as a Secondary Language if (a) they answer “no” to “Is English your first language?” or (b) if the counselor can reasonably conclude that the client is not fluent in understanding, speaking, reading, and/or writing the English language.

English as a Primary Language

Yes No **R**



PM4: Contacts with Applications Submitted

Percentage of forms with applications submitted compared to overall MIPPA contacts reported in PM1

MIPPA Performance Measure 4 Overview

Beneficiary Contact forms with at least one of the subtopic options (listed in chart below) selected from:

- Part D Low Income Subsidy (LIS/Extra Help) Topics Discussed, **OR**
- Medicaid Topics Discussed

At Least One of the Following Topics Discussed Options Must be Selected

Part D Low Income Subsidy (LIS/Extra Help)

Application Submission

OR

Medicaid

Application Submission
Recertification



Questions

Contact

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