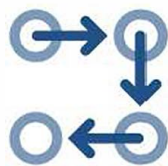


Understanding No Wrong Door Systems for Benefits Outreach and Enrollment Centers (BECs)

This document shares essential information for BECs on understanding state [No Wrong Door systems](#). Each state has a system of access with various levels of sophistication. The three resources below offer a starting place to learn more.



Ten Essential NWD Resources

This list of resources provides a few essential primers on No Wrong Door systems, including a basic fact sheet, No Wrong Door Key Elements, a timeline for the federal investment in No Wrong Door, promising practice examples from states on training, making the case to stakeholders, and funding sources.

ACL: Defining Streamlined Access

Streamlined access to public programs is one key element of a No Wrong Door system that exists to strengthen how individuals access and enroll in publicly funded long-term services and supports (LTSS). This document provides strategies, resources, and state examples which are useful when working on streamlining access to public programs.

ACL: Checkpoints to Access Long-Term Services and Supports

The No Wrong Door governing body steers the design, implementation and ongoing administration of the No Wrong Door system to streamline access to LTSS. This tool helps the governing body map the continuum of access to services at the individual and caregiver levels – from initial contact with a referral source to the provision of service – with the goal of operationalizing the most efficient, easy-to-understand, and accessible process possible for all populations requiring LTSS.

Technical Assistance

The No Wrong Door Resource Center provides resources and tools to support states and communities in developing coordinated systems that connect individuals and families to LTSS.

Monday Mailer

If you would like to receive the Monday Mailer for updates, resources, and news related to No Wrong Door, sign up [here](#).

To learn about how to connect better with your state No Wrong Door system reach out to NoWrongDoor@acl.hhs.gov.