



Meet the team

National Center for Benefits Outreach & Enrollment



Jessica Johnston

Jessica.Johnston@ncoa.org

Senior Director, Center for Economic Well-Being

Joined NCOA in 2023

Leads the Center for Economic Well-Being, including the National Center for Benefits Outreach Enrollment, Senior SNAP Initiative, and Direct Care Workforce Strategies Center.



Jen Teague

Jennifer.Teague@ncoa.org

Director, Health Coverage & Benefits

Joined NCOA in 2023

Manages the National Center for Benefits Outreach & Enrollment grant portfolio, leading efforts to increase access to and enrollment in core benefits through NCBOE networks.



Ryan Ramsey

Ryan.Ramsey@ncoa.org

Associate Director, Health Coverage & Benefits

Joined NCOA in 2024

Serves as point of contact for State MIPPA Directors and provides technical assistance for MIPPA Leads, including subject expertise on Medicare.



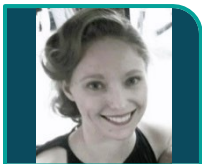
Daniel Davis

Daniel.Davis@ncoa.org

Associate Director, Integrated Care

Joined NCOA in 2026

Serves as subject matter expert on Medicaid and dual eligibility for the Center of Economic Well-Being and its grantee networks.



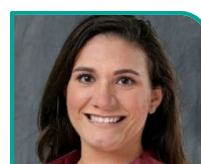
Rosalind Newsholme

Rosalind.Newsholme@ncoa.org

Associate Director, Benefits Outreach & Enrollment

Joined NCOA in 2023

Oversees Benefits Enrollment Center (BEC) grantee management and technical assistance and leads American Indian/Alaska Native outreach projects.



Victoria Spera-Ballesteros

Victoria.Spera-Ballesteros@ncoa.org

Senior Program Specialist

Joined NCOA in 2026

Coordinates capacity-building efforts for the Center for Economic Well-Being through education, training, and resource development.



Andy Stamp

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Senior Specialist, Projects & Data Management

Joined NCOA in 2023

Contributes to data management, project management, and data analysis for the Center of Economic Well-Being.



Barbara Shaheed

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Senior Coordinator

Joined NCOA in 1984

Supports grantee payments, sub-grants and sub-contract management, and supports the team with additional administrative functions.



Gabe Smith

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Program Associate

Joined NCOA in 2023

Provides technical assistance and grantee resources to the Midwestern region of the Benefits Enrollment Center (BEC) network.



Maddie Barnes

Madeline.Barnes@ncoa.org

Program Associate

Joined NCOA in 2026

Provides technical assistance and grantee resources to the Eastern region of the Benefits Enrollment Center (BEC) network.



Betsy Sambrano

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Program Associate

Joined NCOA in 2026

Provides technical assistance and grantee resources to the Western region of the Benefits Enrollment Center (BEC) network.



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<https://benefitscheckup.org/>



Call NCOA's BenefitsCheckUp® HelpLine at

1-800-794-6559