



June 2026 MIPPA & BEC Peer-to-Peer TA Call

A No Wrong Door Approach to Benefits Enrollment

Wednesday, June 10th, 2026

2:00-3:00pm ET

Join this essential session to explore how a [No Wrong Door system](#) vision transforms access to community services and supports and why Benefits Enrollment Centers (BECs) should work within this framework in their own communities. Individuals often face challenges, making decisions based on incomplete or inaccurate information about their options. BECs help low-income adults 65+ and younger adults with disabilities to crucial resources such as health care, food, and more. This session will explore how a No Wrong Door approach creates efficiencies across a state/local network to empower individuals to make informed decisions, exercising control over their financial resources and achieving personal goals. Hear from the Administration for Community Living, the No Wrong Door Resource Center and directly from the Milwaukee Aging and Disability Resource Center which is also a BEC about how they participate in Wisconsin's No Wrong Door.

- **Learning Objective 1:** Explain how a No Wrong Door approach transforms access to community services and supports by creating efficiencies across a state/local network.
- **Learning Objective 2:** Detail why BECs should work within the No Wrong Door framework to empower low-income adults and younger adults with disabilities to overcome challenges posed by incomplete information.
- **Learning Objective 3:** Analyze the practical participation of an organization, such as the Milwaukee Aging and Disability Resource Center, to illustrate how a BEC integrates into a state's No Wrong Door system to help individuals achieve personal goals and exercise control over their financial resources.

June's technical assistance call is a peer learning opportunity. After their presentation, our presenters will facilitate breakout room discussions on how to practically apply the No Wrong Door approach to your work. Groups will be organized by regions (East, Midwest, & West). To learn more about No Wrong Door services in your state, you can [click here](#).

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Meet Our Presenters



Kristie Kulinski is Director of the Office of Network Advancement at the Administration for Community Living (ACL), an operating division of the U.S. Department of Health and Human Services. She oversees a variety of initiatives to ensure that the interests and needs of older adults and people with disabilities, as well as the state and local organizations that serve these populations, are reflected in the transformations occurring in our nation's health and long-term services and support systems. This portfolio includes strengthening state No Wrong Door Systems, aligning health and community care through sustainable partnerships between community-based organizations and the health care sector, and collaborating with the Veterans Health Administration to enable Veteran independence through the Veteran Directed Care program. Before joining ACL, Kristie held positions with the National Council on Aging in Washington, DC and Partners in Care Foundation in Los Angeles, California. She has a B.S. in Human Development and Family Studies from Penn State University and a Master of Social Work from California State University, Northridge.



Christina Neill Bowen, MSW, LICSW offers over 25 years of expert consulting in change facilitation, helping organizations navigate complex challenges in aging, disability, and caregiving. With deep subject matter expertise and a proven ability to foster progress, she is dedicated to helping teams get unstuck and advance their strategic goals. She has supported states implementing No Wrong Door systems since the very beginning of the initiative in 2003. Her expertise spans long-term services and supports (LTSS), strategic planning, technical assistance, and program evaluation, with a focus on enhancing community living for older adults and people with disabilities and their caregivers. As a licensed clinical social worker with a background in geriatric care management and caregiver support group facilitation, she brings a unique "on the ground" perspective to policy issues.



Kristen Vangeloff, a Managing Director at the Lewin Group, has over a decade of experience supporting access to services that promote community living for people aging with or into disabilities. She directs the Administration for Community Living (ACL) No Wrong Door Resource Center Technical Assistance contract, with a focus on supporting states and local entities develop their access systems through robust governance, public outreach, person-centered practices, and streamlined eligibility to public programs. She has expertise in developing program logic models that drive outcomes and return on investment calculations for community living initiatives. She currently provides technical assistance to states and territories that are planning and implementing Medicaid Administrative Claiming for No Wrong Door system functions. Prior to Lewin, Ms. Vangeloff spent eight years at a community-based organization serving populations at risk of infectious disease in rural Virginia.



Tamarra Carr is a Benefits Specialist Supervisor with Milwaukee County Aging and Disability Resources Center with more than 30 years of experience advancing access, equity, and efficiency across Milwaukee County's Aging Network. A recognized leader in the implementation of the No Wrong Door approach, Tamarra has been instrumental in shaping streamlined enrollment pathways that make it easier for individuals and families to navigate long-term care and public benefits systems. Her expertise spans Medicaid waiver logic, benefits administration, and coordinated case management, all grounded in a strong commitment to racial equity and person-centered service delivery. Tamarra has led major process improvement initiatives, trained multidisciplinary teams, and championed cross-agency collaboration to ensure that every resident—regardless of where they first seek help—receives clear, accurate, and comprehensive support. Her career reflects a deep dedication to removing barriers, simplifying access, and strengthening the systems that uphold dignity, autonomy, and independence for older adults.

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