



Medicare Part C & Part D Enforcement Actions

This information is intended to help State Health Insurance Assistance Program (SHIP) counselors and others who help people with Medicare explain plan enforcement actions while using the Medicare Plan Finder (MPF). The following chart will identify if a plan's information is being suppressed, or if a plan is under a sanction that would prohibit plan marketing activities (and therefore wouldn't be shown in the MPF) and/or under an enrollment sanction.

Suppression (can impact star ratings)

Plans that have supplied incomplete or incorrect data to CMS; typically, this is temporary and suppressed data field will display as "N/A"

- All values in question (either drug pricing, plan benefits or star ratings) will be shown as "N/A"
- If a drug isn't covered it will display the default or pharmacy cash price

Frozen Enrollment

Plans that have been suspended from accepting enrollments by CMS

- Current enrollees will continue to see this as their current plan
- Plan displays as normal in Plan Finder search results
- The enrollment button is disabled and replaced with the "contact plan to enroll" message

Sanction

Plans that have had an enforcement action applied by CMS

- Current enrollees will continue to see this as their current plan
- Sanctioned plans won't display in Plan Finder search results
- A link to sanctioned plans will display at the bottom of the search results page
- The sanctioned plan results will only display plan contact information and links to the sanction letters ([example](#))

Exclusion

Plans that have been terminated by CMS

- Current enrollees will continue to see this as their current plan
- Excluded plans won't display in Plan Finder search results

For more information about Part C and Part D enforcement actions, visit [CMS.gov/Medicare/Compliance-and-Audits/Part-C-and-Part-D-Compliance-and-Audits/PartCandPartDEnforcementActions](https://www.cms.gov/Medicare/Compliance-and-Audits/Part-C-and-Part-D-Compliance-and-Audits/PartCandPartDEnforcementActions).