



# Age+Action

2021 Virtual Conference | June 7 – June 10

## Virtual Platform Instructions

### Login

- Visit <https://connect.ncoa.org/aaconference21>
- Enter your credentials (case sensitive):
  - Username: The email address you used to register (all lowercase)
  - Password: AGEACTION2021 (all caps)

### Enter Live Sessions

- Click Agenda and select the correct day
- Click the session you want to attend
- Click Watch Session (you can enter sessions 15 minutes before the scheduled start time)

### Watch On Demand, Ignite, and Poster Sessions

- Click Agenda and select a session type
- Select the On Demand, Ignite, or Poster session you would like to watch
- Click View Session (you can watch these sessions at any time)

### Visit the Expo Hall

- Click Expo Hall
- Click on an exhibitor logo to enter their booth
- View resources, watch videos, and chat with exhibitors

### Get Tech Support

- Click Tech Support to search frequently asked questions
- For additional assistance, chat live with our staff on the Tech Support page

### Get Engaged!

- Click Engage to see additional opportunities, including networking, mobile app, virtual advocacy, and photo and video galleries

### Watch Duty Free

- From the homepage, click Film Festival > Watch Now
- Click the play button on the video and expand it to full screen if desired
- The film is only available to attendees June 3-10